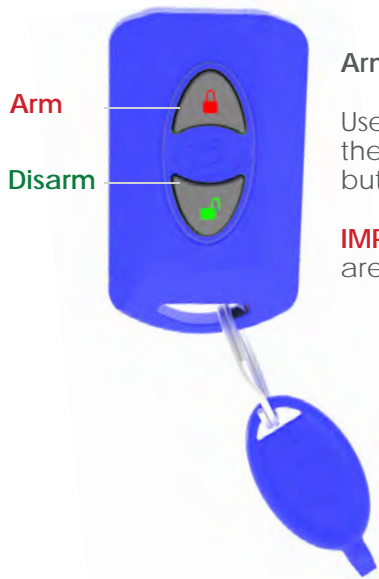


IR KEYFOB (KF-1106)

Troubleshooting



Arming and Disarming

Use the red "lock" button to arm the system, and the green "unlock" button to disarm the system.

IMPORTANT: Ensure the button pads are not installed upside down.

Range

You must be within 6"-12" of the IR receiver. If using the Duo, you must be within 1".



IR Emission

Ensure you hold the keyfob in the proper orientation.

The IR signal emits from the front and front underside of the fob. Point the keyfob at the IR lens on the product.

DIP Switches

Check to see if the alarm's DIP switches match by opening the IR keyfob. Compare the DIP switch settings inside the keyfob with the alarm you are arming or disarming. Pictured to the right is the EnCore.



Note: CR338s and CR338-UTCs do not have to have matching DIP switch settings in order for the keyfob to arm and disarm those systems.



Battery Check

To check if the battery is dead, cup your hand around the keyfob, or go into a dark room. Hold down one of the buttons and look for a strobing red LED through the blue plastic as shown.

IMPORTANT: Do **NOT** hold down the buttons when attempting to arm or disarm. After holding a button down for 5 seconds, the key is programmed to stop emitting the IR signal to avoid draining the battery. You must wait 10 seconds for it to reset.

Battery Life

Battery life varies depending on keyfob usage. In most use cases, the keyfob battery (CR2032) can last at least 1 year.