verizon✓

QUICK START GUIDE

FULL ZONE FREESTANDING WALL
FULL ZONE PERIMETER WALL
COMPRESSED SMART ZONE

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verizon

SMART

FULL ZONE FREESTANDING WALL
FULL ZONE PERIMETER WALL
COMPRESSED SMART ZONE

EnCore | CR338 | Slim Wearable Sensor

VP-1397W   K-CR338-02W   VZW-Wearable3

INSTALLATION IS THE SAME FOR ALL 3 FIXTURES

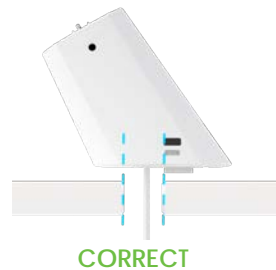## CR338 - Phone & Tablet Security

CR338
Underside View
with Adapter

CR338 positions will adhere to the top of the shelf. If fixture is using an overlay, secure the CR338 using the K-1140 adapter mounting kit. This may already be installed on the CR338.

CR338
Bottom View

CR338
Side View

INCORRECT   **CORRECT**

Ensure the tamper switch is depressed and the power cord is properly aligned prior to securing the pedestal in place.

EnCore - Accessory Security

The EnCore alarms can be placed in the bottom of the fixture behind the middle panel. Place EnCore on closest side wall to product positions.

Ensure the tamper switch is depressed prior to securing the EnCore in place.

EnCore
Bottom View

How to Remove Front Panel
Lift, then pull the two front, center panels to remove from the fixture.

SMART

FULL ZONE FREESTANDING WALL
FULL ZONE PERIMETER WALL
COMPRESSED SMART ZONE

VP-1397W   K-CR338-02W   VZW-Wearable3

EnCore | CR338 | Slim Wearable Sensor

INSTALLATION IS THE SAME FOR ALL 3 FIXTURES

IR Extender Cable (KF-1102) - Accessory Security

The IR extender cable is used to extend the EnCore receiver.

Feed the cable up through the fixture slot and adhere the dome to the top shelf close to the edge of the slot.

When it's plugged in, you will see a green light illuminated on the dome.

To arm and disarm the EnCore alarm, point the IR keyfob at the dome.

Sensors - Accessory Security

Sensors can route behind the shelf, and up through the slot.

Micro-USB, Type-C, and X-Sensors feed up through the fixture and plug in, or adhere to products.

Up to 5 sensors are used with the EnCore. Typically, you will not use all 5.

X-Sensor
VP-1350WXL

Type-C
VP-1439W

Micro USB
VP-1349WXL

Power Supply

The power cable can be routed behind the shelf and plugged into the power supply behind the middle panels at the bottom of the fixture.
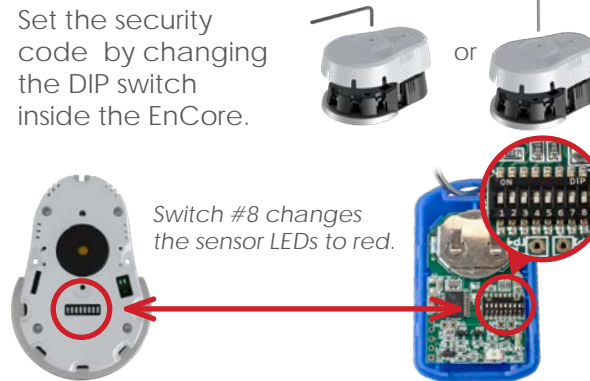
ENCORE

Installation

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1 — Tools & Parts Needed

VP-1397W

VP-1439W
or
VP-1349WXL
or
VP-1350WXL
or
VP-1626

V-T900
or
V-900-T

V-37

KF-1102

KF-1106

VP-1524C

2

Remove the cover of the EnCore (VP-1397) with the V-T900 security driver or V-900-T Allen wrench.

Set the security code by changing the DIP switch inside the EnCore.

or

Switch #8 changes the sensor LEDs to red.

IMPORTANT: The code must match the switches inside the IR Keyfob.

3

Remove the 3M adhesive liner.

Clean the fixture surface. Then, adhere the EnCore to the fixture. Hold in place for 30 seconds.

Plug the appropriate VPG accessory sensors into the Encore.

4

Plug the IR Receiver cable into the back port of the EnCore.
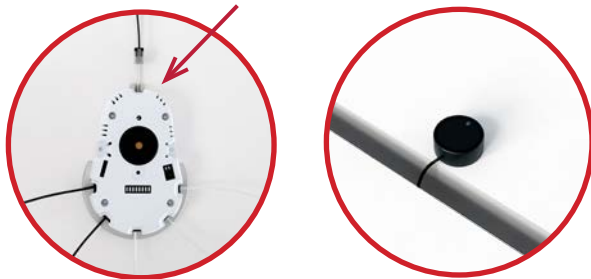
Adhere the IR dome close to the edge of the fixture slot. The IR Receiver will accept the keyfob's IR signal for the EnCore.
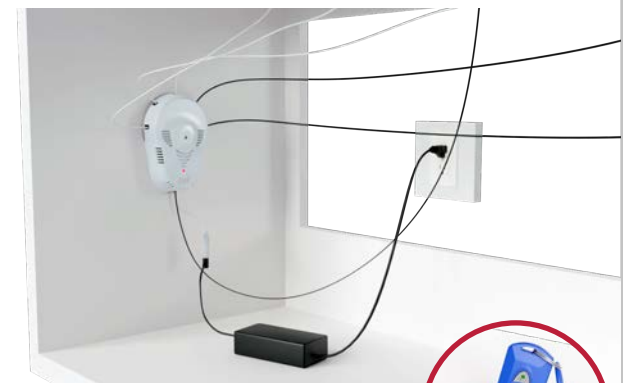
Reinstall the EnCore cover.

5

Thread the sensor cables through the fixture. Install the sensors to the products.

6

Plug the V-37 power supply into the EnCore's power connector

Point the IR Keyfob at the IR Reciever and press the red lock button to arm the EnCore

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CR338

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1 — Tools & Parts Needed

VP-1751W

AD-238-8

VP-1707W

AD-239-5

V-39

AP-001-200

KF-1106

*K-1140

P-21012   or   P-21006   or   P-21002

*Single Hole Adapter may come installed on pedestal.

2

Make sure the tamper switch is fully depressed and properly aligned before mounting.

Tamper Switch

Side View

INCORRECT   **CORRECT**

3 — ADHESIVE MOUNTING (for fixtures WITHOUT overlay)

Clean fixture surface and wipe dry. Remove the adhesive liner on the base of the pedestal and adhere the pedestal to the fixture.

Bottom View

IMPORTANT: Hold for 30 seconds to ensure a strong bond.

4 — ADAPTER MOUNTING (for fixtures WITH overlay)

IMPORTANT: This step & step 5A are necessary if the single hole adapter is NOT already installed on the CR338 pedestal.

Adhesive Tape

Adhesive Liner

Fully remove both the adhesive liner and the tape from the bottom of the pedestal.

5 — ADAPTER MOUNTING (for fixtures WITH overlay)

A. Thread the pedestal power cord through the adapter and screw to the bottom of the pedestal.

B. Place connected pedestal and adapter through the hole in the fixture and tighten nut.

6

Clean the back of the device with an alcohol pad and wipe dry.

Plug the power coupler into sensor and device.
if coupler is not plugged in, system will not alarm.

Remove adhesive liner on sensor and adhere to the center of the device.

IMPORTANT: If you are securing a glass back device, see page 8 prior to adhering sensor.

7

Attach the sensor to the pedestal by twisting the boot into the sensor.

8

Plug the power supply into the pedestal and into an AC outlet.

Arm the system by pressing the red "lock" button on the IR Keyfob (KF-1106). Point the keyfob near the black receiver above the LED.

System is on battery only if LED is flashing quickly. Must have power plugged in to arm the system.

SLIM WEARABLE SENSOR
Installation

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1 Tools & Parts Needed

Stands

VP-1625
Generic

or

VP-1559
Apple

Alarms

VP-1397W

Cradles

VP-1635
Samsung
or
VP-1656
Garmin
or
VP-1657
Generic
or
VP-1664
Galaxy Active
or
VP-1689
Mont Blanc
or
VP-1694
Gizmo

V-T900

V-T99

V-37

VP-1626

VP-1636

VP-1433M

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2 Thread the watch charger through the stand as shown.

Side View

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3 Insert the watch stand into the bottom of the black Wearable Riser box. Thread the watch sensor cable through the watch stand and riser as shown.

Bottom View

4

Bottom View

Install the Wearable Riser's base plate with the 4 Phillips head screws.

Rev.09/01/2021

5

SLIM WEARABLE SENSOR

Installation

5 Use the appropriate watch cradle for the product you wish to secure.

Apply the circular adhesive to the back of the watch puck. Thread the watch charging cable through the watch cradle for the specified device. Remove adhesive liner and adhere the charging puck inside the cradle.

6 Insert the provided binding screw into the watch cradle.

Screw the watch cradle to the watch stand with the security driver (V-T900).

7 Loosen the screw on the top of the Slim Wearable Sensor (VP-1626) and remove the clear shunt plug on the side of the sensor.

Insert the Flex Sensor (VP-1636) into the sensor.

8

Close the Slim Wearable Sensor onto the top watch band and tighten with the security driver.

9

Remove adhesive liner and adhere the Flex Sensor to the back of the watch head.

Ensure the Flex Sensor will not be crimped when the watch is placed on the display stand or fixture.

10 *For the Apple Watch Cradle, remove the rubber padding if using a 42mm Apple Watch or larger.*

Rest the watch on the stand, and plug the sensor into the EnCore alarm unit (VP-1397).

IMPORTANT: If the Flex Sensor is damaged or missing, do **NOT** plug sensor into EnCore.

DEVICES WITH INDUCTIVE CHARGING/CAMERAS

Accessory Security

X-Sensors

X-Sensors will be used on phones that use inductive charging. No flex cover is necessary.

If the phone has a removable back, detachable parts or pieces, or the battery can be removed, you will need to use a secondary X-Sensor to fully secure it.

Thread the X-Sensor up through the slot in the table, and adhere it near the top of the phone, clearing the camera and other important features of the device.

Speakers & Other Devices w/EnCore

Speakers use a Type-C input for powering the device.

Use a VPG power and security Type-C sensor plugged into the side of the device as shown.

The EnCore lights on the sensor will light up a steady red when the product is secure.

Type-C Power & Security Sensors

Type-C PAS sensors are able to charge and secure devices at the same time.

When applicable, use the retainer bracket that comes with the sensor. These sensors work with the EnCore, but remember, the EnCore is not designed to charge phones.

Charge pads, speakers, and other small accessories are perfect for the Type-C PAS plugged into an EnCore alarm.

ADHESIVE RESISTANT DEVICES

AD-218 - Clear Adhesive

Any device that has a glass back requires the AD-218 to make sure VPG sensors properly adhere to the product.

1) Clean the back of the device with an alcohol pad and wipe dry immediately.

2) Remove the adhesive liner from the AD-218.

3) Adhere the AD-218 to the back of the device.

4) **IMPORTANT:** Ensure the tamper switch on the CR338 sensor aligns with one of the 3 holes on the AD-218 adhesives.

Note: Heat (whether it be ambient or from the device) plays a major role in the effectiveness of adhesives. For optimal adhesive bond, phones should be displayed in a cool, dry area.

CR338
Pedestal Removal

IMPORTANT: Do NOT try to pull up on the CR338 base. It can damage the pedestal and/or the fixture. To remove a CR338 pedestal that's adhered to Verizon fixtures, follow the steps below.

click or scan QR code for video

1 Tools & Parts Needed

KF-1106

VP-1446

VP-1477

or
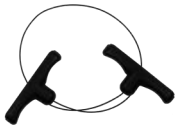
V-44

2
Disarm the system by pressing the green "unlock" button on the IR Keyfob (KF-1106).

Use the magnet tool (VP-1446) to twist and release the boot from the sensor.

3

Place the VP-1477 removal tool over the pedestal with the indentation side facing up.

4

Gently twist the removal tool to break the adhesive bond.

5

Optionally, you can use the V-44 removal tool. Wrap the removal tool's cable underneath the pedestal.

6

Alternate pulling the removal tool handles with each hand, in a sawing motion, until the pedestal is detached.

IR KEYFOB (KF-1106)
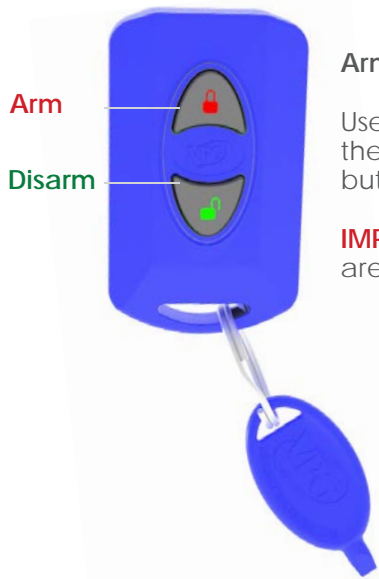
Arming and Disarming

Use the red "lock" button to arm the system, and the green "unlock" button to disarm the system.

IMPORTANT: Ensure the button pads are not installed upside down.

Arm

Disarm

IR Emission

Ensure you hold the keyfob in the proper orientation.

The IR signal emits from the front and front underside of the fob. Point the keyfob at the IR lens on the product.

Range

You must be within 6"-12" of the IR receiver.

DIP Switches

Check to see if the alarm's DIP switches match by opening the IR keyfob. Compare the DIP switch settings inside the keyfob with the alarm you are arming or disarming. Pictured to the right is the EnCore.

Note: CR338s do not have to have matching DIP switch settings in order for the keyfob to arm and disarm those systems.

Battery Check

To check if the battery is dead, cup your hand around the keyfob, or go into a dark room. Hold down one of the buttons and look for a strobing red LED through the blue plastic as shown.

IMPORTANT: Do **NOT** hold down the buttons when attempting to arm or disarm. After holding a button down for 5 seconds, the key is programmed to stop emitting the IR signal to avoid draining the battery. You must wait 10 seconds for it to reset.

Battery Life

Battery life varies depending on keyfob usage. In most use cases, the keyfob battery (CR2032) can last at least 1 year.

SPARE PARTS

Maintenance

CR338 Kit K-CR338-02W	CR338 Pedestal VP-1751W	CR338 Sensor VP-1707W	Mounting Kit K-1106	Power Supply V-39	**Alarms**	EnCore VP-1397
PAS	PAS Bracket VP-1431C-5	Clear PAS Bracket VP-1202C-5	Type-C PAS Sensor VP-1439W	Micro USB PAS Sensor VP-1349WXL	**Power Couplers**	Micro USB Coupler P21002 / USB-C Coupler P21006 / Lightning Coupler P21012
Tools	Sensor Removal Tool VP-1477	1/8" Allen Security Screwdriver T-99	1/8" Allen Security Screwdriver V-T900	Allen Security Wrench V-41	Magnet Tool VP-1446	**Power Supply** — Power Supply V-37 / Power Supply V-39
Adhesives	CR338 Adhesive AD-239-5	CR338 Sensor Adhesive AD-238-8	EnCore Adhesive AD-139-20	X-Sensor Adhesive AD-131-50	Glass Adhesive AD-218-10	Primer Stick AD-105-5 / Alcohol Pads AP-001-200
Misc.	IR Receiver KF-1102	IR Keyfob KF-1106	X-Sensor VP-1350WXL	X-Sensor Cover VP-1524C	Velcro V-60V	Supply Bag VPG Bank Bag
Wearable Kit VZW-Wearable3	Wearable Stand VP-1625*	Apple Watch Stand VP-1559	Slim Wearable Sensor VP-1626	Flex Sensor VP-1636	Wearable Sensor VP-1433M	***Cradle options for VP-1625***

Power Couplers: Micro USB Coupler P21002 · USB-C Coupler P21006 · Lightning Coupler P21012

Power Supply: Power Supply V-37 · Power Supply V-39

Primer Stick AD-105-5 · **Alcohol Pads** AP-001-200

Cradle options for VP-1625

Generic Watch Cradle VP-1657
Samsung Watch Cradle VP-1635
Galaxy Active VP-1664
Garmin Watch Cradle VP-1656
Mont Blanc Watch Cradle VP-1689
Gizmo Watch Cradle VP-1694