



QUICK START GUIDE SMART FULL ZONE TABLE



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SMART FULL ZONE TABLE

EnCore | CR338 | Slim Wearable Sensor



VP-1397W



K-CR338-02W



VZW-Wearable3

CR338 - Phone & Tablet Security



CR338
Bottom View

CR338 positions will adhere to the top of the Smart Full Zone Table.



For tables with the overlay, secure the CR338 using the K-1140 adapter mounting kit. This may already be installed on the CR338.



K-1140

Underside View
with Adapter



Inside View

How to Remove Access Panels

Lift and remove wood platter and the center cover panels on top of the table. Pull latch to open underside panels and push latch to close.



INCORRECT

CR338
Side View



CORRECT

Ensure the tamper switch is depressed and the power cord is properly aligned prior to securing the pedestal in place.

EnCore - Accessory Security

The EnCore alarms can be placed in the recess underneath the wooden blocks on either side of the table.



EnCore
Bottom View

Ensure the tamper switch is depressed prior to securing the EnCore in place.



SMART FULL ZONE TABLE

EnCore | CR338 | Slim Wearable Sensor



VP-1397W



K-CR338-02W



VZW-Wearable3

Sensors - Accessory Security

Sensors can be routed to the center of the fixture and out through the mouse holes in the center cover. For accessories displayed on the wood blocks, sensors can be routed directly up through the slot in the block.

Micro-USB, Type-C, and X-Sensors feed up through the fixture and plug in, or adhere to products.

Up to 5 sensors are used with the EnCore. Typically, you will not use all 5.



X-Sensor
VP-1350WXL



Type-C
VP-1439W



Micro USB
VP-1349WXL

Mouse Holes



Full Zone Table
with Overlay

IR Extender Cable (KF-1102) - Accessory Security

The IR extender cable is used to extend the EnCore receiver.

Feed the cable up through the fixture slot and adhere the dome to the top shelf close to the edge of the slot.

When it's plugged in, you will see a green light illuminated on the dome.

To arm and disarm the EnCore alarm, point the IR keyfob at the dome.

IR Extender
KF-1102



Power Supply

The power cable drops through the hole and rounds into the 'trap door' on the bottom of the table.

ENCORE

Installation

click or scan QR code
for installation video

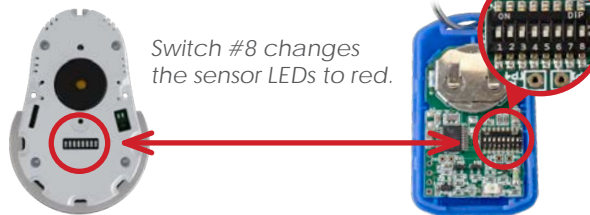


1 Tools & Parts Needed



2 Remove the cover of the EnCore (VP-1397) with the V-T900 security driver or V-900-T Allen wrench.

Set the security code by changing the DIP switch inside the EnCore.



IMPORTANT: The code must match the switches inside the IR Keyfob.

3

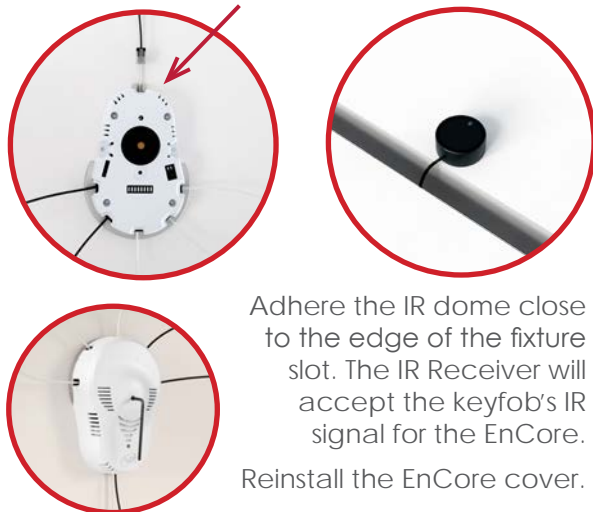
Remove the 3M adhesive liner.

Clean the fixture surface. Then, adhere the EnCore to the fixture. Hold in place for 30 seconds.

Plug the appropriate VPG accessory sensors into the EnCore.



4 Plug the IR Receiver cable into the back port of the EnCore.



Adhere the IR dome close to the edge of the fixture slot. The IR Receiver will accept the keyfob's IR signal for the EnCore.
Reinstall the EnCore cover.

5



Thread the sensor cables through the fixture. Install the sensors to the products.

6

Plug the V-37 power supply into the EnCore's power connector



Point the IR Keyfob at the IR Receiver and press the red lock button to arm the EnCore

CR338

Installation | Smart Full Zone Table

click or scan QR code
for installation video



<p>1 Tools & Parts Needed</p> <div>  VP-1751W  AD-238-8 </div> <div>  VP-1707W  AD-239-5 </div> <div>  V-39  AP-001-200 </div> <div>  KF-1106  *K-1140 </div> <div>  or  or  </div> <p>P-21012 P-21006 P-21002</p> <p><i>*Single Hole Adapter may come installed on pedestal.</i></p>	<p>2 Make sure the tamper switch is fully depressed and properly aligned before mounting.</p> <div>  <p>Tamper Switch</p> <p>INCORRECT</p>  <p>Side View</p> <p>CORRECT</p> </div>	<p>3 ADHESIVE MOUNTING (for fixtures WITHOUT overlay)</p> <p>Clean fixture surface and wipe dry. Remove the adhesive liner on the base of the pedestal and adhere the pedestal to the fixture.</p> <p>Bottom View</p> <div>   </div> <p>IMPORTANT: Hold for 30 seconds to ensure a strong bond.</p>	<p>4 ADAPTER MOUNTING (for fixtures WITH overlay)</p> <p>IMPORTANT: This step & step 5A are necessary if the single hole adapter is NOT already installed on the CR338 pedestal.</p> <div>  <p>Adhesive Tape →</p> <p>Adhesive Liner →</p> </div> <p>Fully remove both the adhesive liner and the tape from the bottom of the pedestal.</p>
<p>5 ADAPTER MOUNTING (for fixtures WITH overlay)</p> <p>A. Thread the pedestal power cord through the adapter and screw to the bottom of the pedestal.</p> <div>  </div> <p>B. Place connected pedestal and adapter through the hole in the fixture and tighten nut.</p>	<p>6 Clean the back of the device with an alcohol pad and wipe dry.</p> <div>  <p>Plug the power coupler into sensor and device. <i>*if coupler is not plugged in, system will not alarm.</i></p> <p>Remove adhesive liner on sensor and adhere to the center of the device.</p> </div> <p>IMPORTANT: If you are securing a glass back device, see page 8 prior to adhering sensor.</p>	<p>7 Attach the sensor to the pedestal by twisting the boot into the sensor.</p> <div>  </div>	<p>8</p> <div>  <p>Plug the power supply into the pedestal and into an AC outlet.</p> <p>Arm the system by pressing the red "lock" button on the IR Keyfob (KF-1106). Point the keyfob near the black receiver above the LED.</p> </div> <p><i>System is on battery only if LED is flashing quickly. Must have power plugged in to arm the system.</i></p>

SLIM WEARABLE SENSOR

Installation

click or scan QR code
for installation video



1 Tools & Parts Needed



2 Thread the watch charger through the stand as shown.



3 Insert the watch stand into the bottom of the black Wearable Riser box. Thread the watch sensor cable through the watch stand and riser as shown.



4

Bottom View



Install the Wearable Riser's base plate with the 4 Phillips head screws.

SLIM WEARABLE SENSOR

Installation

click or scan QR code
for installation video



5

Use the appropriate watch cradle for the product you wish to secure.



Apply the circular adhesive to the back of the watch puck. Thread the watch charging cable through the watch cradle for the specified device. Remove adhesive liner and adhere the charging puck inside the cradle.

6

Insert the provided binding screw into the watch cradle.



Screw the watch cradle to the watch stand with the security driver (V-T900).

7

Loosen the screw on the top of the Slim Wearable Sensor (VP-1626) and remove the clear shunt plug on the side of the sensor.

Insert the Flex Sensor (VP-1636) into the sensor.



8



Close the Slim Wearable Sensor onto the top watch band and tighten with the security driver.

9

Remove adhesive liner and adhere the Flex Sensor to the back of the watch head.

Ensure the Flex Sensor will not be crimped when the watch is placed on the display stand or fixture.



10

For the Apple Watch Cradle, remove the rubber padding if using a 42mm Apple Watch or larger.



IMPORTANT: If the Flex Sensor is damaged or missing, do **NOT** plug sensor into EnCore.

DEVICES WITH INDUCTIVE CHARGING/CAMERAS

Accessory Security



X-Sensors

X-Sensors will be used on phones that use inductive charging. No flex cover is necessary.

If the phone has a removable back, detachable parts or pieces, or the battery can be removed, you will need to use a secondary X-Sensor to fully secure it.

Thread the X-Sensor up through the slot in the table, and adhere it near the top of the phone, clearing the camera and other important features of the device.



Speakers & Other Devices w/EnCore

Speakers use a Type-C input for powering the device.

Use a VPG power and security Type-C sensor plugged into the side of the device as shown.

The EnCore lights on the sensor will light up a steady red when the product is secure.



Type-C Power & Security Sensors

Type-C PAS sensors are able to charge and secure devices at the same time.

When applicable, use the retainer bracket that comes with the sensor. These sensors work with the EnCore, but remember, the EnCore is not designed to charge phones.

Charge pads, speakers, and other small accessories are perfect for the Type-C PAS plugged into an EnCore alarm.



ADHESIVE RESISTANT DEVICES

Merchandising Requirements | All Glass Back Phones

AD-218 - Clear Adhesive

Any device that has a glass back requires the AD-218 to make sure VPG sensors properly adhere to the product.

- 1) Clean the back of the device with an alcohol pad and wipe dry immediately.
- 2) Remove the adhesive liner from the AD-218.
- 3) Adhere the AD-218 to the back of the device.
- 4) **IMPORTANT:** Ensure the tamper switch on the CR338 sensor aligns with one of the 3 holes on the AD-218 adhesives.

Note: Heat (whether it be ambient or from the device) plays a major role in the effectiveness of adhesives. For optimal adhesive bond, phones should be displayed in a cool, dry area.



CR338

Pedestal Removal

IMPORTANT: Do NOT try to pull up on the CR338 base. It can damage the pedestal and/or the fixture. To remove a CR338 pedestal that's adhered to Verizon fixtures, follow the steps below.

[click or scan QR code for video](#)



1 Tools & Parts Needed



KF-1106

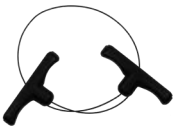


VP-1446



VP-1477

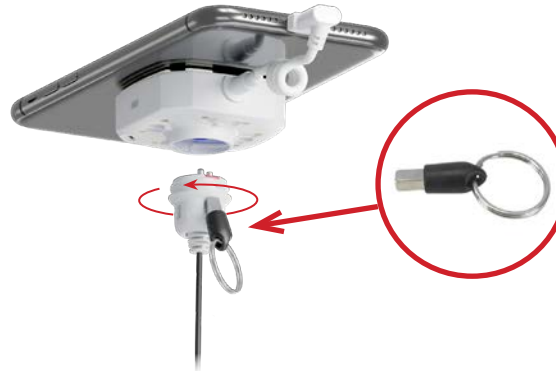
or



V-44

2

Disarm the system by pressing the green "unlock" button on the IR Keyfob (KF-1106).



Use the magnet tool (VP-1446) to twist and release the boot from the sensor.

3



Place the VP-1477 removal tool over the pedestal with the indentation side facing up.

4



Gently twist the removal tool to break the adhesive bond.

5



Optionally, you can use the V-44 removal tool. Wrap the removal tool's cable underneath the pedestal.

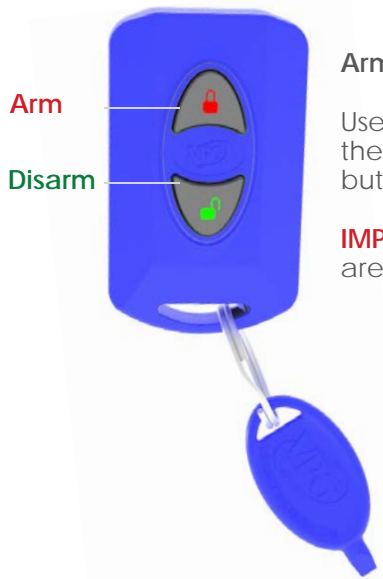
6



Alternate pulling the removal tool handles with each hand, in a sawing motion, until the pedestal is detached.

IR KEYFOB (KF-1106)

Troubleshooting



Arming and Disarming

Use the red "lock" button to arm the system, and the green "unlock" button to disarm the system.

IMPORTANT: Ensure the button pads are not installed upside down.

Range

You must be within 6"-12" of the IR receiver.



IR Emission

Ensure you hold the keyfob in the proper orientation.

The IR signal emits from the front and front underside of the fob. Point the keyfob at the IR lens on the product.

DIP Switches

Check to see if the alarm's DIP switches match by opening the IR keyfob. Compare the DIP switch settings inside the keyfob with the alarm you are arming or disarming. Pictured to the right is the EnCore.



Note: CR338s do not have to have matching DIP switch settings in order for the keyfob to arm and disarm those systems.



Battery Check

To check if the battery is dead, cup your hand around the keyfob, or go into a dark room. Hold down one of the buttons and look for a strobing red LED through the blue plastic as shown.





































IMPORTANT: Do **NOT** hold down the buttons when attempting to arm or disarm. After holding a button down for 5 seconds, the key is programmed to stop emitting the IR signal to avoid draining the battery. You must wait 10 seconds for it to reset.

Battery Life

Battery life varies depending on keyfob usage. In most use cases, the keyfob battery (CR2032) can last at least 1 year.

SPARE PARTS

Maintenance

CR338 Kit K-CR338-02W	 CR338 Pedestal VP-1751W	 CR338 Sensor VP-1707W	 Mounting Kit K-1106	 Power Supply V-39	Alarms	 EnCore VP-1397		
PAS	 PAS Bracket VP-1431C-5	 Clear PAS Bracket VP-1202C-5	 Type-C PAS Sensor VP-1439W	 Micro USB PAS Sensor VP-1349WXL	Power Couplers	 Micro USB Coupler P21002	 USB-C Coupler P21006	 Lightning Coupler P21012
Tools	 Sensor Removal Tool VP-1477	 1/8" Allen Security Screwdriver T-99	 1/8" Allen Security Screwdriver V-T900	 Allen Security Wrench V-41		 Magnet Tool VP-1446	Power Supply	 Power Supply V-37
Adhesives	 CR338 Adhesive AD-239-5	 CR338 Sensor Adhesive AD-238-8	 EnCore Adhesive AD-139-20	 X-Sensor Adhesive AD-131-50	 Glass Adhesive AD-218-10	 Primer Stick AD-105-5	 Alcohol Pads AP-001-200	
Misc.	 IR Receiver KF-1102	 IR Keyfob KF-1106	 X-Sensor VP-1350WXL	 X-Sensor Cover VP-1524C	 Velcro V-60V	 Supply Bag VPG Bank Bag		
Wearable Kit VZW-Wearable3	 Wearable Stand VP-1625*	 Apple Watch Stand VP-1559	 Slim Wearable Sensor VP-1626	 Flex Sensor VP-1636	 Wearable Sensor VP-1433M	*Cradle options for VP-1625	Generic Watch Cradle VP-1657 Samsung Watch Cradle VP-1635 Galaxy Active VP-1664	Garmin Watch Cradle VP-1656 Mont Blanc Watch Cradle VP-1689 Gizmo Watch Cradle VP-1694