verizon

SECURITY GUIDE

2024 NEXT GENERATION - CORPORATE

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VPG

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(877) 477-4874

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CR338
K-CR338-02

EXPERIENCE TABLE

EnCore v2
VP-1831

CR338
K-CR338-02

Fixture Kit Breakdown

Aisle Fixture | Live Try Fixture

AISLE FIXTURE			LIVE TRY FIXTURE	
	EnCore v2 KIT	**CR338 KIT**		**CR338-UTC KIT**
VZW-AISLE-STD4	QTY: 1	QTY: 1	**VZW-LIVETRY05**	QTY: 25
	EnCore v2 KIT	**CR338 KIT**	**VZW-LIVETRY06**	**CR338-UTC KIT** QTY: 5
VZW-AISLE-LG4	QTY: 1	QTY: 2	**VZW-LIVETRY03QD**	**TITAN L2QD KIT** QTY: 5

VPG 3

Fixture Kit Breakdown

Wall Fixture | Experience Table

WALL FIXTURE

EXPERIENCE TABLE

VZW-WALL-STD

EnCore v2 KIT	CR338 KIT
QTY: 2	QTY: 1

VZW-WALL-LG

EnCore v2 KIT	CR338 KIT
QTY: 2	QTY: 2

VZW-EXPTABLE2

EnCore v2 KIT	CR338 KIT
QTY: 1	QTY: 5

Click on the icon to go to that product's guide.

VP-1831   K-CR338-02

EnCore v2

The EnCore v2 alarms adhere inside the two removable panels. Make sure their positions are offset and adhered in the orientation shown.
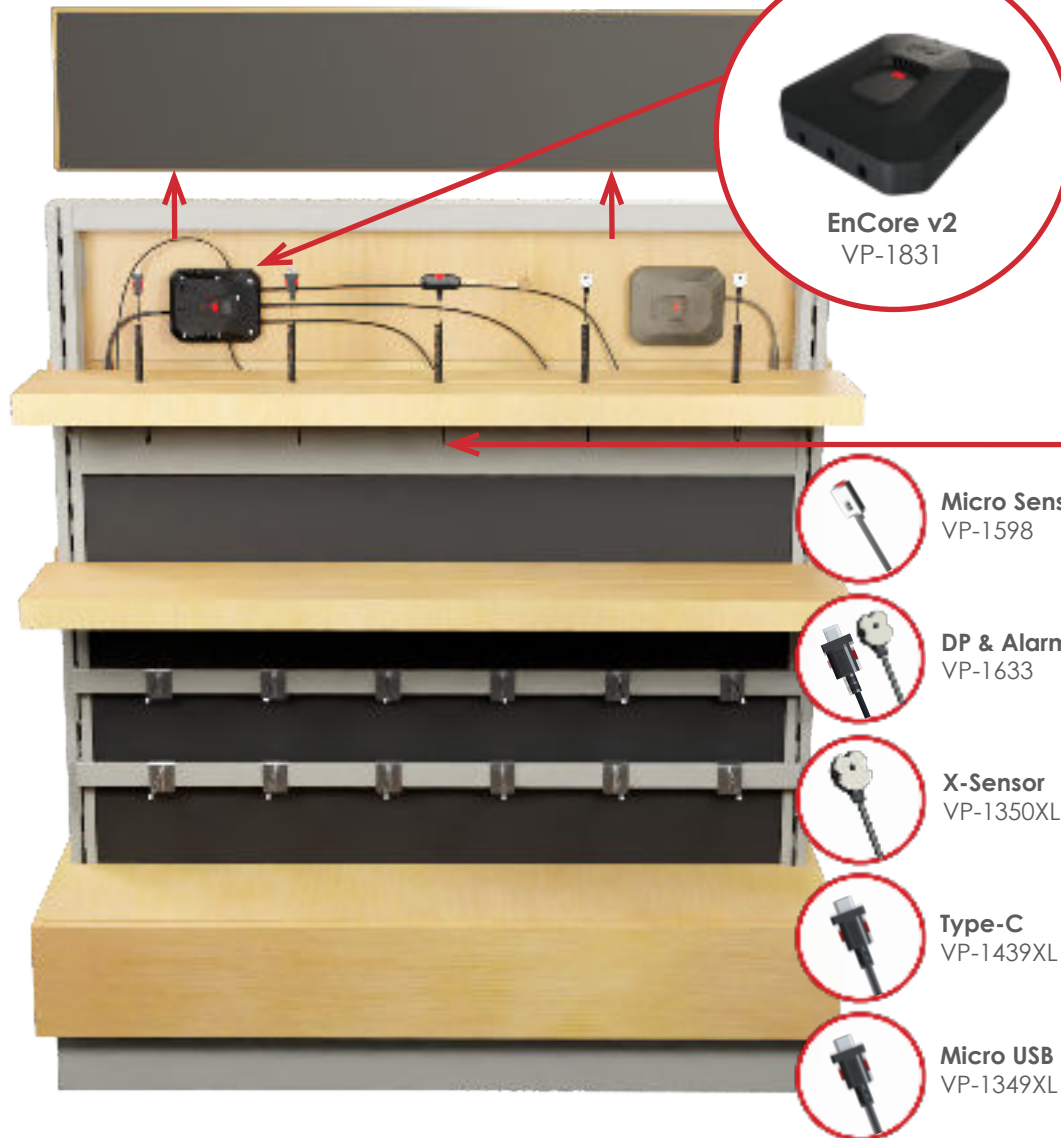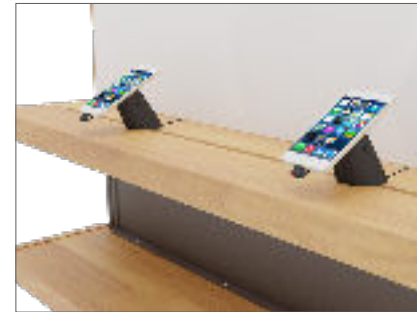
EnCore v2
VP-1831

Micro Sensor
VP-1598

DP & Alarm
VP-1633

X-Sensor
VP-1350XL

Type-C
VP-1439XL

Micro USB
VP-1349XL

Phone & Tablet Security

CR338 with the K-1106 mounting kit is used on this fixture to secure phones & tablets.

Their power cables run through the slots and plug into a V-39 power supply.

IR Extender Cable (KF-1102)

The IR extender cable is used to extend the EnCore v2 receiver.

KF-1102

Feed the cable down through the fixture and adhere the dome to the middle of the top shelf behind the front lip. When it's plugged in, you will see a green light illuminated on the dome.

To arm and disarm the EnCore v2 alarm, point the keyfob at the dome, as shown.
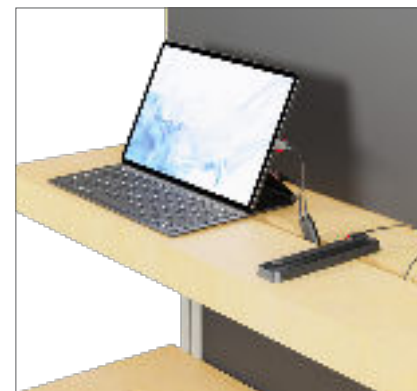
Securing Tablets W/ Keyboards

In order to completely secure a tablet that uses a keyboar, you will need to add a Dual Power & Alarm Sensor on it. Insert the USB-C end into the charging port and adhere the X-Sensor the back of the keyboard.

If displaying a stylus, make sure to apply a mircro sensor to it.

LIVE TRY FIXTURE

CR338-UTC | TITAN L2QD

K-CR338UC-02   K-TTNL2QD-02

CR338-UTC or Titan L2QD (High Security)

The CR338-UTC and the Titan L2QD use a V-39 power supply and secure phones and tablets. Remove the covers of the power supply holders on the fixture to reveal the power strip and plug in the security.

When arming and disarming the CR338-UTC, point your keyfob at the right side of the pedestal above the panel.

VP-1446

Product Removal

To remove the product from the cord reel, disarm the system with your keyfob. Then, place the VP-1446 magnet tool in the groove on the boot of the sensor. You may hear a "click", twist the sensor off the cord reel.

After 3 minutes, the CR338 will automatically re-arm itself with a low-toned beep indicating the pedestal is secure; and the sensor is not. For overnight storage, store the device with the sensor attached or provide the device for customer interaction. The sensor will automatically re-arm when reconnected to the pedestal.
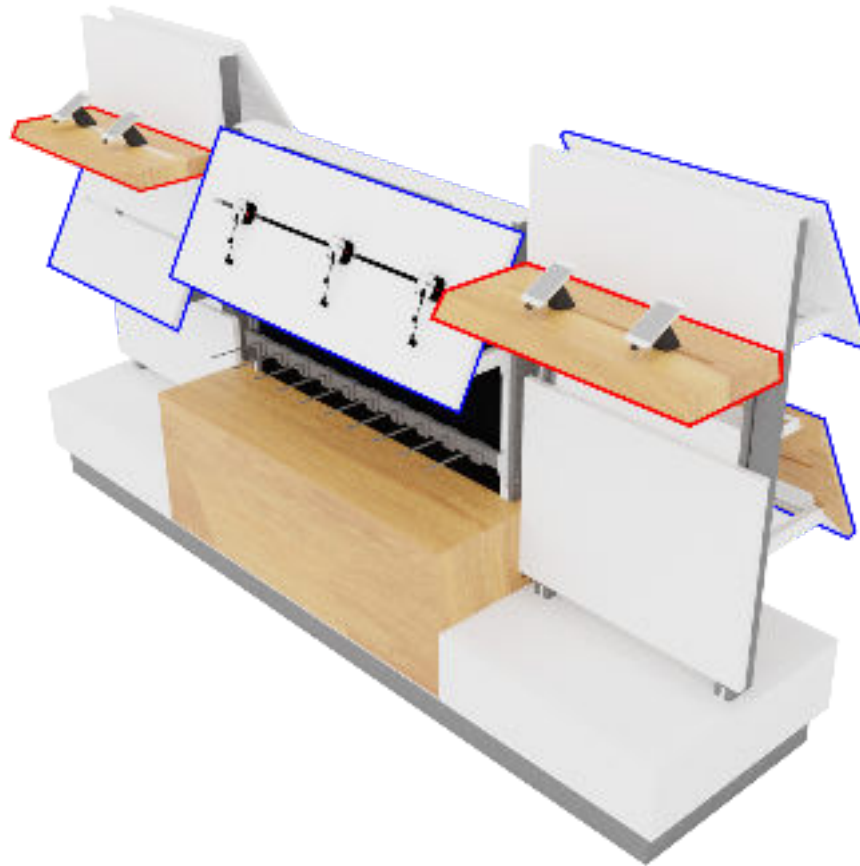
System Shutdown

Unplug the CR338-UTC from external power. Using the SmartTime™ keyfob, hold the disarm button for several seconds. When the system is shut down, you will hear a descending tone, and all the LEDs will be off

SPOTLIGHT FIXTURE
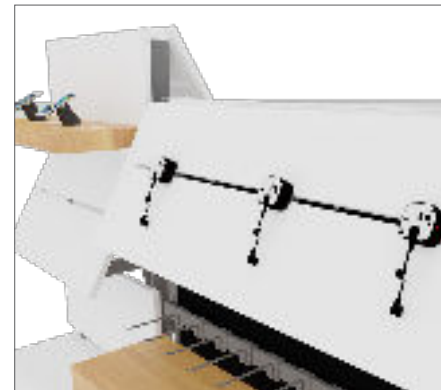
CR338 | CR338-UTC | TITAN L2QD

K-CR338-02   K-CR338UC-02   K-TTNL2QD-02   K-TTNL2QDA-02C

Horizontal Shelves

CR338 and Titan L2QD are commonly used on the back shelf of the fixture to secure phones & tablets. The CR338 gets mounted with the K-1106, and TITAN L2QD uses the K-1120.

The power cables can thread down through the slots in the fixture and out the bottom of the platform.

Angled Panels

CR338-UTC and Titan L2QD vertical are used on the angled panels outlined in blue to the left to secure phones and tablets. Remove the fixture panel to reveal the V-39 power supply holder, the power strip, and then plug in the security. When arming and disarming the CR338-UTC, point your keyfob at the pedestal above the fixture.

CR338
K-CR338-32

CR338-UTC
K-CR338UTC-02

TITAN L2QD
K-TTNL2QDA-02C

TITAN L2QD Vert.
K-TTNL2QD-02

WALL FIXTURE

EnCore v2 | CR338 | Titan L2QD

VP-1831   K-CR338-02   K-TTNL2QDA-02C

EnCore v2 Placement

EnCore v2 is mounted inside the fixture by removing the back panel.

The power strip is located above the EnCore v2 in the image shown to the left.

IR Extender Cable (KF-1102)

The IR extender cables feed out the mouse holes in the fixture as shown in the image to the left.

Adhere the IR receiver dome underneath the bottom of each shelf.

Point your keyfob in the general area of the IR receiver dome to arm and disarm the EnCore v2 inside the wall fixture.

EnCore v2
VP-1831
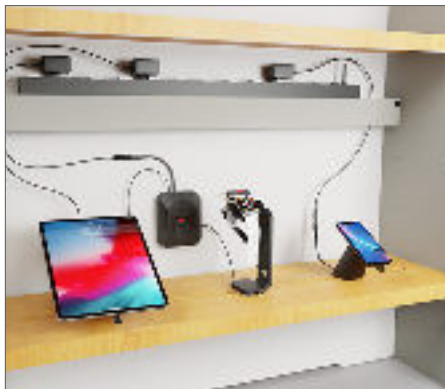
CR338, Titan L2QD

CR338 and Titan L2QDs are used to secure phones and tablets on the bottom 2 shelves.

The K-1106 mounting kit is used on this fixture to secure phones and tablets.

Their power cables exit out of the rear of the pedestal and feed underneath the panel.

EXPERIENCE TABLE

EnCore v2 | CR338

VP-1831   K-CR338-02

EnCore v2

EnCores will be used on opposite ends of the fixture. Exact placement may need to vary based on what products are secured in what positions on the table.

Plug the EnCore v2 into a V-39 power supply and plug it into the nearest power strip.

Use the Triad-supplied adhesive backed cable management clips, or VPG supplied velcro for cable management.

IR Extender Cable (KF-1102)

The IR extender cables attach to the rear of the EnCore v2 alarms, and will adhere on opposite ends of the table.

With EnCores on both sides of the table, secure products with the EnCore v2 closest to the position you are securing for ideal cable management.

CR338
K-CR338-02
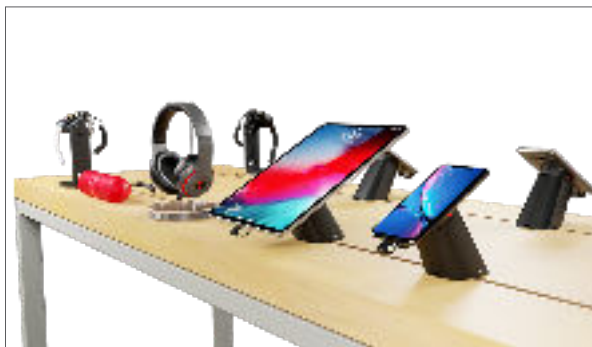
CR338

CR338s are used to secure phones and tablets that are not displayed on platters or risers.

The power cables run through the slots and plug into a V-39 power supply.

Amount of phones secured by a CR338 will vary in future product roll-outs.

EnCore v2
VP-1831

ENCORE v2

Installation

1 Tools & Parts Needed

VP-1831

VP-1439
and/or

VP-1349
and/or

VP-1350XL
and/or

VP-1626

AD-308
(Pre-attached
to VP-1831)

V-T900
or
V-900-T

V-39

KF-1102

KF-1107

VP-1524C

2

Remove the cover of the EnCore v2 (VP-1831) with the V-T900 security driver or the V-900-T Allen wrench.

OR

IMPORTANT: Make sure the LED color option switch on the bottom of the EnCore v2 is set to R (Red), as shown.

3

Remove the 3M adhesive liners.

Clean the fixture surface. Then, adhere the EnCore v2 to the fixture.

Hold in place for **30 seconds.**

Plug the appropriate VPG accessory sensors into the EnCore v2.

4

OPTIONAL: Plug the IR Receiver (KF-1102)cable into the back port of the EnCore v2.

Adhere the IR dome close to the edge of the fixture. The IR Receiver will accept the keyfob's IR signal for the EnCore v2.

Reinstall the EnCore v2 cover.

5

Note: This is a 5-port device. You can plug in up to 5 sensors to secure the different products.

Thread the sensor cables through the fixture. Install the sensors to the products.

6

Plug the V-39 power supply into an AC outlet, and the round cable end to the VP-1831.

Point the keyfob within 6" to 12" of the Encore v2 or IR Reciever and press the lock button to arm the EnCore v2.

CR338

Installation

1 Tools & Parts Needed

VP-1751

VP-1707

V-39

K-1106

AD-238-8

AD-298-8

AP-001-200

KF-1107

P-21015 or P-21005 or P-21001

2

Make sure the tamper switch is fully depressed and properly aligned before mounting.

Side View

INCORRECT   **CORRECT**

3

Screw the threaded rods through the mounting ring and into the pedestal.

Mount to the fixture with the two thumb nuts.

K-1106
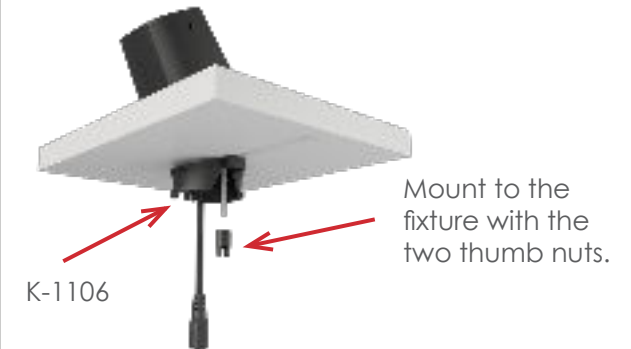
IMPORTANT: Adhesive mounting should only be used on the Wall Fixture. Remove the adhesive liner on the base of the pedestal and adhere the pedestal to the fixture.

4

Clean the back of the device with an alcohol pad and wipe dry.

Adhere sensor to the center of the device and plug in the power coupler.

5

Attach the sensor to the pedestal by twisting the boot into the sensor.

6

Plug the power supply into the pedestal and into an AC outlet.

Arm the system by pressing the "lock" button on the SmartTime™ Keyfob (KF-1107). Point the keyfob near the black receiver above the LED.

IMPORTANT: Please see page 22 for SmartTime™ Keyfob instructions.

CR338

Pedestal Removal

1 **Tools & Parts Needed**

KF-1107

VP-1446

VP-1477

or

V-44

2 Disarm the system by pressing the "unlock" button on the SmartTime™ Keyfob (KF-1107).

Use the magnet tool (VP-1446) to twist and release the boot from the sensor.
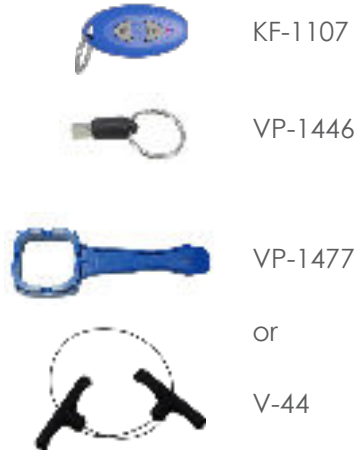
3

Place the VP-1477 removal tool over the pedestal with the indentation side facing up.

4

Gently twist the removal tool to break the adhesive bond.

5

Optionally, you can use the V-44 removal tool. Wrap the removal tool's cable underneath the pedestal.

6

Alternate pulling the removal tool handles with each hand, in a sawing motion, until the pedestal is detached.

CR338-UTC

Installation

Click on the fixture to
go back to its guide.

---

1 **Tools & Parts Needed**

VP-1750-Y

VP-1707

VP-1540

V-39

VP-1521-Y

AD-238-8

AD-298-8

AP-001-200

KF-1107

P-21015   or   P-21005   or   P-21001

---

2 Thread the pedestal's power cable through the fixture. Place the pedestal onto the fixture.

---

3 Thread the cord reel connector through the pedestal.

Insert the C-clip onto the connector.

Insert the plastic boot over the cord reel connector.

---
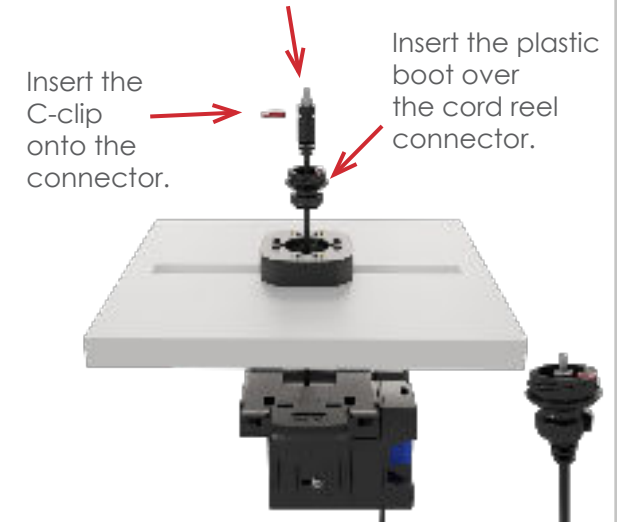
4 Slide the cord reel onto the pedestal mount. Plug the pedestal's power cable into the cord reel.

---
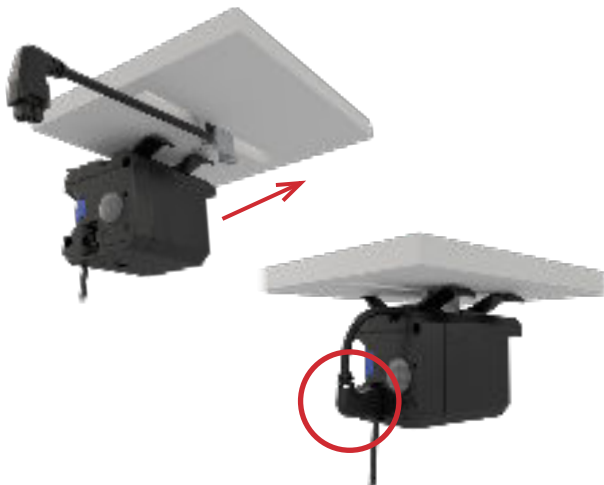
5 Clean the back of the device with an alcohol pad and wipe dry.

Adhere the sensor to the center of the device and plug in the power coupler.

Twist the boot into the sensor.

6

Plug the power supply into the cord reel and into an AC outlet.

Arm the system by pressing the "lock" button on the SmartTime™ Keyfob (KF-1107). Point the key near the side of the pedestal.

IMPORTANT: Please see page 22 for SmartTime™ Keyfob instructions.

CR338-UTC

Sensor Removal

1 Tools & Parts Needed

KF-1107

VP-1446

VP-1477

2

Disarm the system by pressing the "unlock" button on the SmartTime™ Keyfob (KF-1107).

3

Use the magnet tool (VP-1446) to twist and release the boot from the sensor.

4

To remove the sensor from the device, place VP-1477 removal tool over the sensor and gently twist to break the adhesive bond.

TITAN L2QD

Installation | Angled/Vertical

---

1 **Tools & Parts Needed**

VP-1594

or

VP-1586

VP-1584

VP-1585

P-21015   or   P-21005   or   P-21001

V-T30
V-T900
V-T99
V-T41
VP-1644
K-1120
V-39

---

2 Both Angled and Vertical pedestals have the same installation steps.

Angled Pedestal

Vertical Pedestal
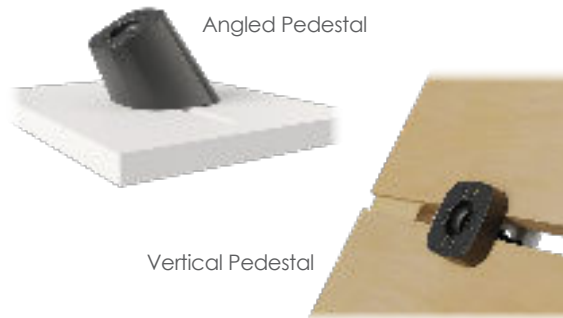
Lay the pedestal over the slot in the fixture and feed the power cable down. Hold the pedestal in place during this step.

---

3 Using the 2 provided screws and the V-T99, screw the metal plate with the rubber padding (K-1120) facing away from the counter. Make sure the rubber plate is facing out.

V-T99
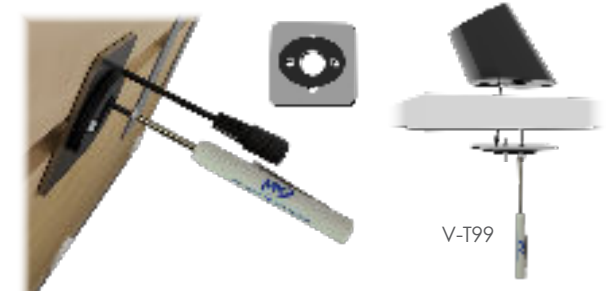
IMPORTANT: The thin power cable should NOT go through any of the holes on the plate.

4

Insert the sensor cable into the pedestal and out through the center of the metal plate. The power cable should feed out the side of the mounting plate.

5

The VP-1644 cable stopper is installed behind the fixture. Open the stopper with a V-T41 security driver. Close the stopper in the groove at the end of the cable and tighten the screw again.

---

6 Loosen the security screw on the back of the bracket assembly with the V-T900 security driver.

IMPORTANT: Ensure proper orientation of the bracket. The metal ledge should be facing the top of the phone.

TITAN L2QD

7

Place the device and bracket face down on a flat surface. This holds the arms in place while tightening the screw. Tighten the screw on the back of the bracket assembly with the security driver.

8 Plug the power coupler into the sensor. Slide the bracket onto the sensor until you hear a click.
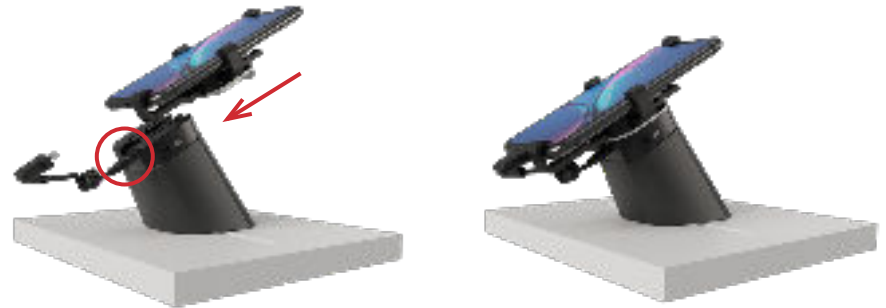
9

Plug the V-39 power supply into an AC outlet. Plug the V-39 cable into the barrel connector shown.

10 Test the security by pulling up on the device and making sure the cable stopper is secure.

To release the bracket, unplug the power coupler. Insert the V-T30 driver into the bracket release. Turn gently counter-clockwise and slide the bracket off.

TITAN L2QD

Mounting | Slot Fixture | Hole Fixture

Mounting for Slot

K-1120 (3/4" Thick Fixtures - Live Try & Slotted):

This Side Faces Fixture   This Side Faces Down

V-T99

Standard Slot
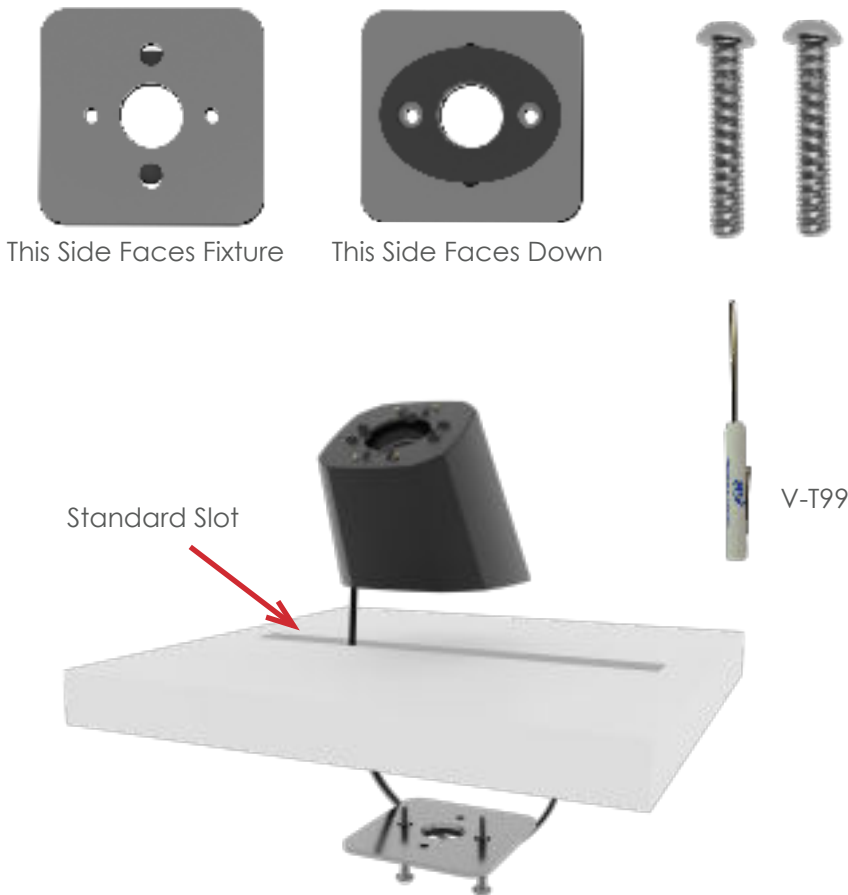
Mounting for Hole

K-1125 The plate below will be required to keep the
pedestal straight on the fixture:

This Side Faces Fixture   This Side Faces Down

V-T99

Standard Hole
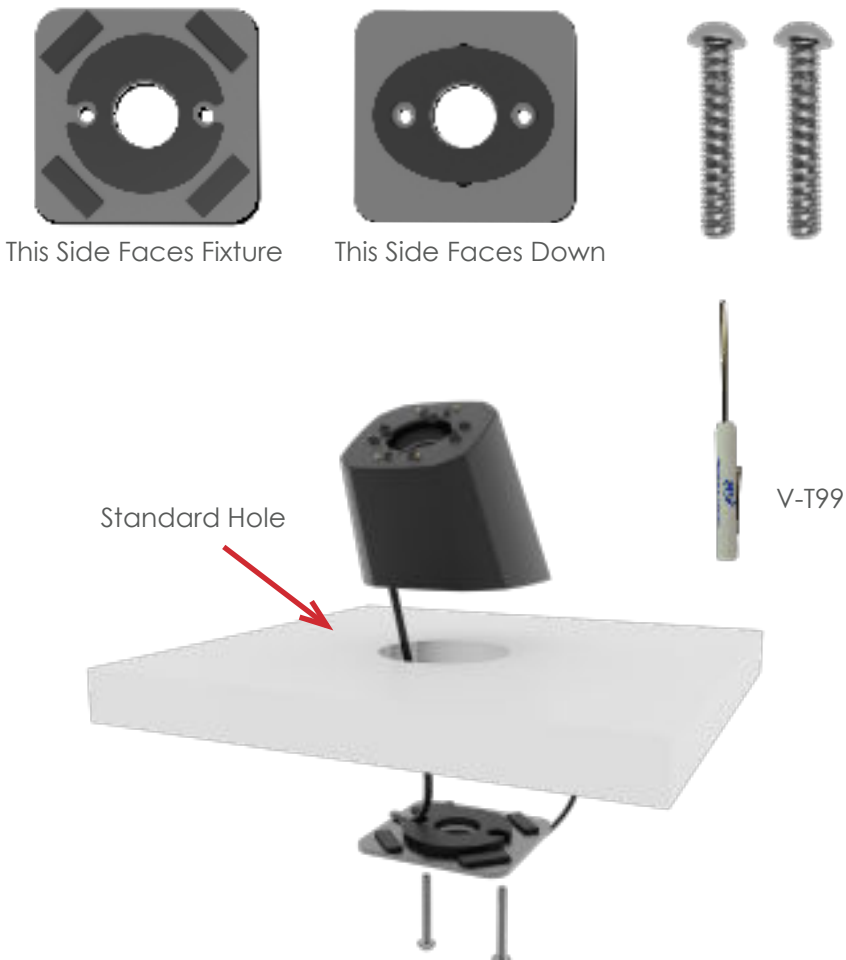
TITAN L2QD
Mounting | Reference

IMPORTANT: Adjusted screws have been sent out separately from the initial shipment.

Angled Horizontal Displays

Straight Vertical & Angled Displays

Store	Fixture	Pedestal Shape	Mounting Screw Length	Standard Mounting Plate	L-Plate	Centering Ring	VPG Part #
Evo Stores	Apple	Angled	1 3/8"	✔			K-1125
	Google	Angled	2"	✔			K-1125
	Samsung Solution Wall (1 7/8" Hole)*	Vertical	1 3/8"			✔	K-1125
Smart Stores	Smart Cube	Angled	2"		✔		K-1127
	Device Wall	Angled	1 3/8"	✔			K-1127
	Essential Pedestal	Angled	2"		✔		K-1127
Legacy	Google*	Angled	2"	✔			K-1125
	Samsung 8" Slot	Angled	1 3/8"	✔			K-1125
	Samsung 4" (7/8" Hole)	Angled	1 3/8"			✔	K-1125
	Apple 8" Slot	Angled	1 3/8"	✔			K-1125
	Apple 4" (7/8" Hole)	Angled	1 3/8"			✔	K-1125
Evo 2.0	Tables*	Angled	2 1/2"	✔			K-1122

L-Plate

K-1127

Standard Mounting Plate

K-1120

Mounting Screws

SWPH-00640-PMZ - 2 1/2"

SWPH-00632-PMZ - 2"

SWPH-00622-PMS - 1 3/8"

Centering Ring

K-1125

SMART CABINET LOCK

Installation | Cabinet

1 **Tools & Parts Needed**

VP-1798

IMPORTANT: You **DO NOT** need the lock latch piece and the 3 screws shown here.

KF-1107 ——— V-T99

Not included in kit: Drill
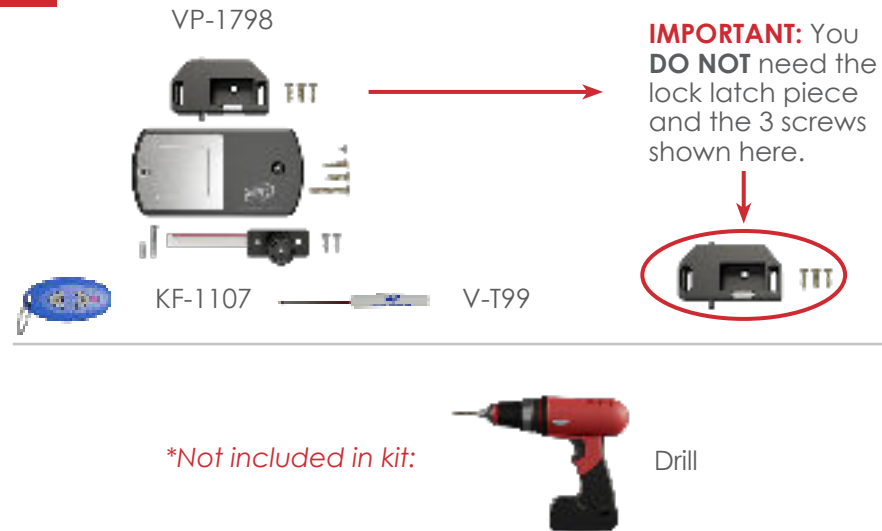
2   Remove the existing cabinet lock from the fixture.

IMPORTANT: Make sure the outer sleeve is attached to the receiver if it is not already.

Outer Sleeve

Insert the lock receiver into the cabinet lock hole.
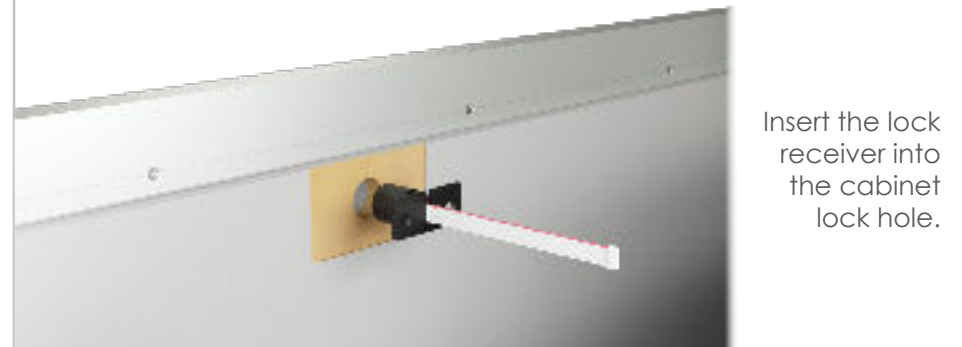
3   Install the lock receiver with the two M3.5 X 13mm screws by using the drill.

4   Insert the male end of the ribbon cable on the lock receiver through the two cable clips and into the female connector located on the lock bolt assembly.
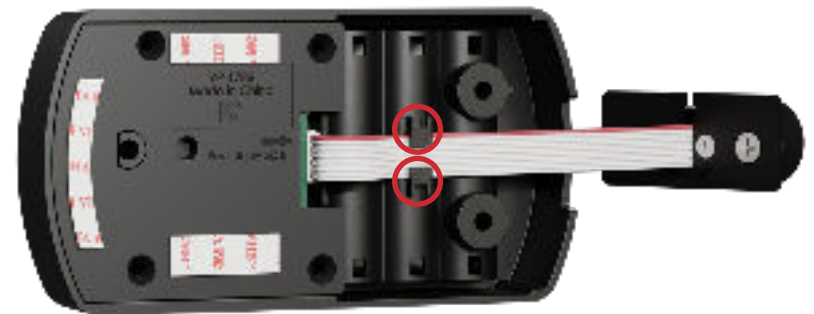
IMPORTANT: Make sure the ribbon cable's red stripe side is properly orientated as shown.

SMART CABINET LOCK

5 Remove the adhesive liner from the lock bolt assembly. Ensure the lock bolt assembly gets lined up with the top of the drawer, then mount it on the drawer, making sure it is centered to the lock receiver as shown.

IMPORTANT: Make sure the lock bolt assembly is aligned where the screws can reach the wood of the drawer and **DOES NOT** hit the lock receiver.

6 Install the lock bolt using two #6 x 5/8" screws and one #8 x 1³/₄" screw by using the drill.

7 Insert three AA Alkaline batteries. Use the SmartTime™ Keyfob (KF-1107) to test the lock.

Close the battery compartment with the small Phillips-head screw.

8 Close the drawer and test if the cabient catches the lock bolt.

Verify the cabinet lock is working properly. The unit will relock automatically after 10 seconds.

Omni Watch

1 Tools & Parts Needed

VP-1625

VP-1626

VP-1781

VP-1636

K-1107

VP-1831

AD-223

2 ALL WATCHES

Apply the circular adhesive to the back of the watch charger.

Thread the watch charging cable through the Omni Cradle (VP-1781).
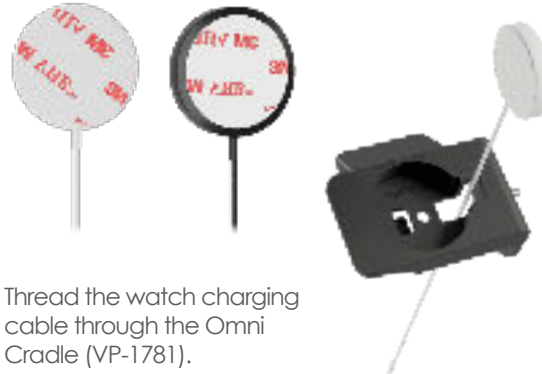
For Samsung watches, see *Step 3*.

3 APPLE WATCHES/OTHER WATCHES

Apple   Generic

For Apple Watches use the Apple Adapter; all other (non-Apple or non-Samsung) watches use the flat generic watch adapter.

Adhere the watch adapters into the cradle with an adhesive on the bottom of the Apple or generic adapter.

Remove adhesive liner and Skip to *step 4*.
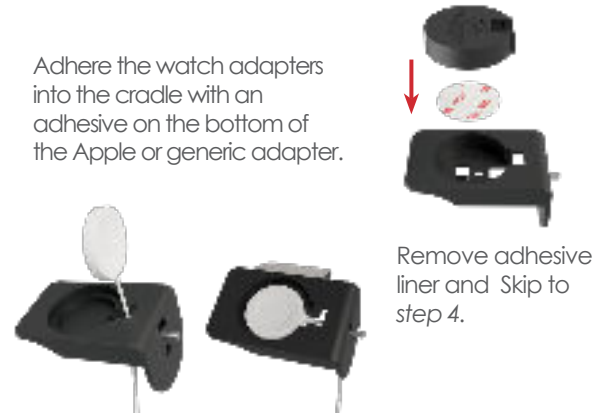
4 SAMSUNG WATCHES

Do **NOT** use the two cradle adapters from the VP-1781 kit for Samsung watches.

SAVE FOR FUTURE USE.

Remove adhesive liner and adhere the charging puck inside the cradle.

5

Insert the provided screw into the watch cradle. Thread the watch charger through the watch stand as shown.

Screw the watch cradle to the watch stand with the security driver (V-T41) or Allen wrench (V-41).

6

Loosen the screw on the top of the Slim Wearable Sensor (VP-1626) and remove the clear shunt plug on the side of the sensor.

Insert the Flex Sensor (VP-1636) into the sensor.

Omni Watch

7

Close the wearable sensor onto the watch band and tighten with the security driver.

8

Remove adhesive liner and adhere the Flex Sensor to the back of the watch head.

Ensure the Flex Sensor will not be crimped when the watch is placed on the display stand or fixture.

IMPORTANT: The Flex sensor **CANNOT** be removed once adhered or else the alarm will be triggered.

9

Rest the watch on the stand, and thread the sensor cable through the base of the stand. Route both cables through the fixture slot or through the back of the stand.

10   **PRIMARY MOUNTING OPTION**

IMPORTANT: MUST use the K-1107 mounting kit for wood fixture surfaces.
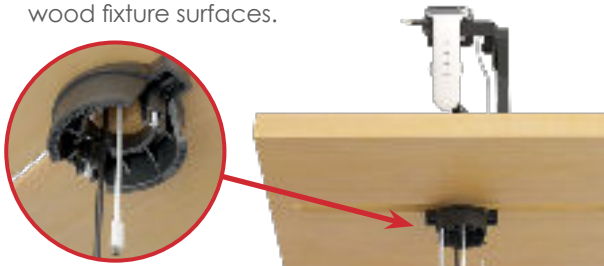
Screw the all-thread screws through the base of the stand. Then, thread the cables through the mounting ring and place the ring over the all-threads. Mount to the fixture with the two thumb nuts, as shown. Skip to *Step 12*

11   **SECONDARY MOUNTING OPTION**

*Do **NOT** use adhesive on wood fixtures.*

If mounting the watch stand using adhesives, follow the step below.

Clean the fixture surface; then, remove the adhesive liner. Press and hold the stand to the fixture for 30 seconds for a strong adhesive bond.

12 Plug the watch sensor into the EnCore v2 alarm unit (VP-1831). Do **NOT** adhere EnCore v2 to wood fixture surface. Mount the EnCore v2 on the watch stand or inside the fixture.
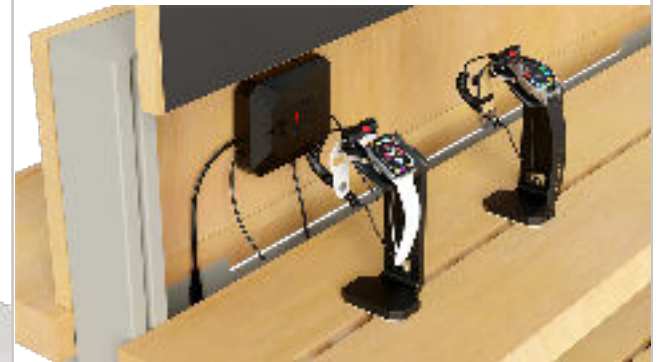
IMPORTANT: If the Flex Sensor or shunt plug is damaged or missing, do NOT plug sensor into EnCore v2.

TITAN Watch

Installation | Apple Watches | Samsung Watches | Google Watches | Wearables

1 Tools & Parts Needed

Apple Inserts
(*See Page 27*)

or

Samsung Inserts
(*See Page 27*)

or

Google Inserts
(*See Page 27*)

VP-1697

V-T900

VP-1687

V-T41

VP-1727

MOUNTING KITS

K-1112   or   K-1113

2

K-1112 Mounting Kit: Fasten the all-thread screws into the base of the pedestal.

Thread the device's charging cable through the front cable channel on the base of the pedestal and through the fixture, leaving 4"- 5" of slack, as shown.

3 K-1112 MOUNTING

Thread the charging cable through the center hole in the mounting plate.

Insert the all-threads through the 2 large holes in the mounting plate and fasten the 2 threaded knobs.

4 K-1113 MOUNTING

Thread the charging cable through the center hole in the mounting plate.

Fasten the security screws into the larger holes in the mounting plate with the V-T41 driver.

TITAN Watch

5 — APPLE WATCH SERIES 3-8 & SE/GOOGLE PIXEL WATCH

Insert the charging puck in the bottom acrylic watch insert, as shown.

Place watch over the charger, then place the top acrylic insert over the watch.
Skip to Step 7

6 — SAMSUNG WATCHES/APPLE WATCH ULTRA

Insert charging puck in the watch insert then place the watch over the charger, as shown.

OR

7

IMPORTANT: The bracket with the screw must be on the left side.

Slide the watch brackets (VP-1687) around the inserts. Tighten the screw on the back of the bracket assembly with the V-T900 security driver.

8

Align the 4 tabs with the 4 holes on the pedestal. Place the left tabs into the holes, then push down on the right side. It will click into place.

Use the provided key to unlock the Titan and remove bracket assembly.

Note: Key will not come out while Titan is in unlocked position.

TITAN Watch Band Pass

Installation | Apple Watches | Samsung Watches | Google Watches | Wearables

1 — Tools & Parts Needed

Apple Inserts
(*See Page 27*)

or

Samsung Inserts
(*See Page 27*)

or

Google Inserts
(*See Page 27*)

VP-1887

VP-1687

V-T30

V-T900

or

V-900-T

V-T41

or

V-41

2A — APPLE WATCH SERIES 3-8 & SE/GOOGLE PIXEL WATCH

Insert the charging puck in the bottom acrylic watch insert, as shown.

Place watch over the charger, then place the top acrylic insert over the watch. *Skip to Step* 3.

2B — SAMSUNG WATCHES/APPLE WATCH ULTRA

Insert charging puck in the watch insert then place the watch over the charger, as shown. *Skip to step 3.*

OR

2C — SAMSUNG WATCH6 40mm

Place the charging puck in the bottom insert (VP-1805). Place the watch over the charger, then, place the security halo (VP-1805_ADAPTER) over the watch.

TITAN Watch Band Pass

3

IMPORTANT: The bracket with the screw **must be on the left side.**

Slide the watch brackets (VP-1687) around the inserts.

Tighten the screw on the back of the bracket assembly with the V-T900 security driver.

4
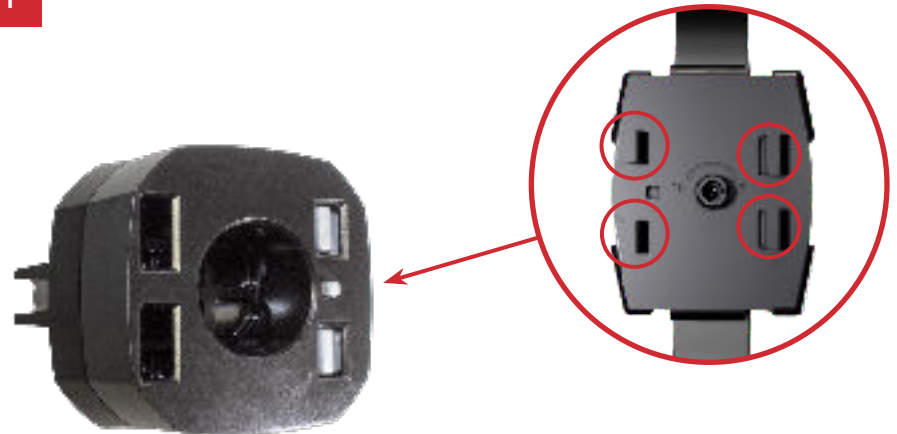
Align the 4 tabs with the 4 holes on the pedestal. Place the left tabs into the holes, then push down on the right side. It will click into place.

5

Thread the charger through the fixture slot and into an outlet.

Place the TITAN Watch into the fixture slot.

6

Align the mounting plate to the back of the TITAN Watch.

Fasten the security screw with the mounting driver (V-T41).

Note: To unlock the TITAN and remove the bracket assembly use the driver (V-T30).
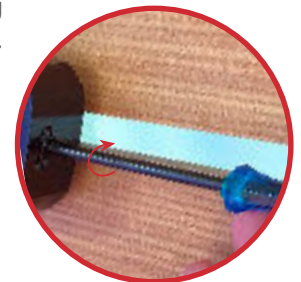
TITAN Watch Inserts
Spare Parts | Apple Watches | Samsung Watches | Google Pixel Watches

Apple	**Ultra** 49mm VP-1832	**S7** 41mm VP-1790	**S7** 45mm VP-1789	**S3-6** 42mm/44mm VP-1732	**S3-6, SE** 38mm/40mm VP-1731
Galaxy **(Watch5-Watch6)**	**Watch6 Classic** 47mm VP-1866	**Watch6** 44mm VP-1870	**Watch5 & 6** 40mm VP-1805	**Watch Halo** 40mm VP-1805_ ADAPTOR	**Watch5 Pro** 45mm VP-1804	**Watch5** 44mm VP-1806
Galaxy **(Watch4 & Active)**	**Watch4** 46mm VP-1796	**Watch4** 44mm VP-1797	**Watch4** 42mm VP-1794	**Watch4** 40mm VP-1795	**Active 2** 44mm VP-1793
Google Pixel	**Google Pixel** 41mm VP-2543	**Google Pixel 2** 41mm VP-2564			

*Look on the back of the watch to find its size, which will determine what insert to use.

ADHESIVE RESISTANT DEVICES

AD-218 - Clear Adhesive

Any device that has a glass back requires the AD-218 to make sure VPG sensors properly adhere to the product.

1) Clean the back of the device with an alcohol pad and wipe dry immediately.

2) Remove the adhesive liner from the AD-218.

3) Adhere the AD-218 to the back of the device.

4) **IMPORTANT:** Ensure the tamper switch on the CR338 sensor aligns with one of the 3 holes on the AD-218 adhesives.

Note: Heat (whether it be ambient or from the device) plays a major role in the effectiveness of adhesives. For optimal adhesive bond, phones should be displayed in a cool, dry area.

SmartTime™ Keyfob

Keyfob Controls

Arm
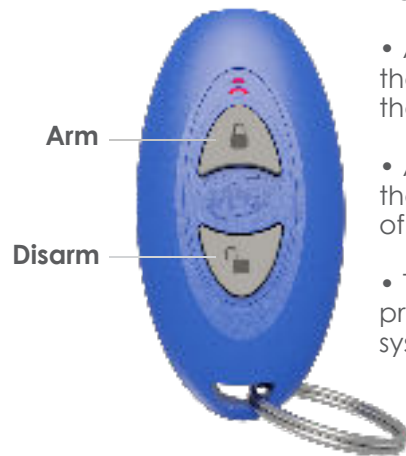
Disarm

• Aim the Keyfob at the system's receiver, then press the lock button within 1 inch of the unit to arm the system.

• Aim the Keyfob at the system's receiver, then press the unlock button within 1 inch of the unit to disarm the system.

• The DIP switches in the keyfob are programmed to the VPG alarm when the system is armed for the first time.

Range

You must be within 6"-12" of the IR receiver. If using the Duo v2, you must be within 1".
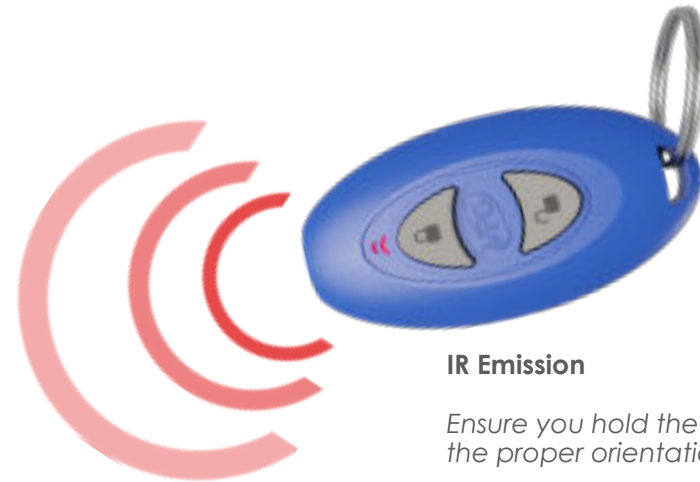
IR Emission

Ensure you hold the keyfob in the proper orientation.

The IR signal emits from the front and front underside of the fob. Point the keyfob at the IR lens on the product.

Change Keyfob Security Code

1. Disarm the system.

2. Note the current code on the Keyfob Dip Switch,

then change it to the new settings.

3. Press and hold the lock button to set the new code.

Factory Reset

If the code is forgotten and the keyfob is lost, do the following:

Duo v2

• Switch the power on and off, or take the battery out.

CR338, CR338-UTC, Encore v2

• Use sim card tool to press the reset button in a small hole, as shown.

Any keyfob can control the system.
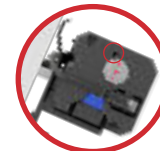
Battery Replacement

If the red LED light does not emit from the SmartTime ™ keyfob when pressing either button, then replace the battery with a UL approved CR2032 coin cell battery.

Battery Life

Battery life varies depending on keyfob usage. In most use cases, the keyfob battery (CR2032) can last at least 1 year.

SPARE PARTS

CR338 Kit K-CR338-02	Pedestal VP-1751	CR338 Sensor VP-1707	CR338 Mount Kit K-1106	Power Supply V-39			
CR338-UTC Kit K-CR338UC-02	UTC & Bracket VP-1750-Y	CR338 Sensor VP-1707	Low Profile Boot VP-1540	Pedestal Mount VP-1521Y	Power Supply V-39		
Titan L2QD Vertical Kit K-TTNL2QD-02C	Vertical Pedestal VP-1586	Titan L2QD Sensor VP-1710-3	Titan L2QD Phone Bracket VP-1712	Titan L2QD Tablet Bracket VP-1843	Titan Cable Stop VP-1644	Power Supply V-39	(See pg 17-18 for all L2QD mounting options) Titan L2QD Mount Kit K-1120
Titan L2QD Angled Kit K-TTNL2QDA-02C	Angled Pedestal VP-1594	Titan L2QD Sensor VP-1710-3	Titan L2QD Phone Bracket VP-1712	Titan L2QD Tablet Bracket VP-1843	Titan Cable Stop VP-1644	Power Supply V-39	(See pg 17-18 for all L2QD mounting options) Titan L2QD Mount Kit K-1120
Smart Cabinet Lock	Cabinet Lock VP-1798						
Wearable Kit	Wearable Stand VP-1625	Omni Cradle VP-1781	Slim Wearable Sensor VP-1626	Flex Sensor VP-1636			
TITAN Watch	(Also in white for Smart Stores) Pedestal VP-1697-1	Band Pass VP-1887	TITAN Key VP-1727-1	(See pg 23 for all watch insert options) Wearable Assembly VP-1687	Mounting Kit K-1112	Mounting Kit K-1113	

SPARE PARTS

Maintenance

CR338/ CR338-UTC	Micro USB Coupler P21001	USB-C Coupler P21005	Lightning Coupler P21015	Mounting Kit K-1106	Mounting Kit K-1107	Titan L2QD Mounting Kit K-1120	Power Supply	Power Supply V-39
Tools	Sensor Removal Tool VP-1477	1/8" Security Screwdriver V-T30	1/8" Allen Security Screwdriver V-T900	Small Phillips Screwdriver V-T99	Allen Security Wrench V-41	Allen Security Driver V-T41	Magnet Tool VP-1446	SmartTime Keyfob KF-1107
Adhesives	CR338 Adhesive AD-298-8	CR338 Sensor Adhesive AD-238-8	EnCore v2 Adhesive AD-308	X-Sensor Adhesive AD-131-50	Watch Adhesive AD-223	Glass Adhesive AD-218-10	Primer Stick AD-105-5	
Accessory Security	PAS Bracket VP-1431C-5	Clear PAS Bracket VP-1202C-5	Type-C PAS Sensor VP-1439	Micro USB PAS Sensor VP-1349	X-Sensor VP-1350XL	X-Sensor Cover VP-1524C	Dual Power & Alarm Sensor VP-1633	Micro Sensor VP-1598
Misc.	IR Receiver KF-1102	Mounting Bracket VP-1518	Supply Bag VPG Bank Bag	Alcohol Pads AP-001-200	Velcro V-60V	Alarm	Encore v2 VP-1831	